



St Vincent's Care Services Community Living

A message from Lara Arnott—National Community Services Manager

Hello all, I hope you have enjoyed the past month and are looking forward to October with anticipation!

This month's newsletter has our usual updates and news from our sites and community staff and I do hope you enjoy!

We here at St Vincent's Care Services like to keep our clients in the loop and involved, that is why shortly some of our clients will receive a letter advising you that the Government has raised the basic daily fee to \$10.43. This will take effect from 1 October 2018, only clients who are impacted by this change will be notified, and the letter will have further details about this change.

As always, I encourage you to speak with your co-ordinator if you require any clarification about this change, or with any other aspect of our services.

Enjoy October!

Lara Arnott

**National Community
Services Manager**

St Vincent's Care Services



St Vincent's Care Services
is now on **Facebook!**

 @StVincentCareServices



**ST VINCENT'S
CARE SERVICES**
A SERVICE OF ST VINCENT'S HEALTH AUSTRALIA

1800 778 767 www.svcs.org.au



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**Client Newsletter
October 2018**

Independent Living Unit meal service – Bardon

Meal service for Independent Living Unit residents at Bardon has now increased to three days per week.

We are pleased to have a large number of ILU residents coming to each meal setting, and staff have been praised for their great attention to detail during the service. It is developing into a lovely weekly tradition for residents with the bonus of a great social aspect at each meal. Mondays will be added to the service from Monday 8 October 2018.

If you or your visiting family or friends would like to come along to the meal service at Bardon, please call 3435 7277 to book a table.

Welcome to our new staff!

Toowoomba Community Living would like to welcome two new staff members to the Home Care team: Dianne and Vinoda.

On the Sunshine Coast, Craig welcomes Glenda Reid to their hard-working team of professional Home Care employees.

If you see any of our new faces, please give them a warm welcome!



Explore the new
St Vincent's Care Services website
www.svcs.org.au

At St Vincent's Care Services, we make you the priority. This is why we've designed our new website with our clients and their loved ones in mind, with easy-to-access information on our services and facilities.

SVCS Eltham Day Therapy news

The men from our Social Support Group recently visited Arthurs Creek Primary School, where we have donated several marimbas over the past 10 years, which have been handmade by our wonderful men.

The children again put on a wonderful concert, not to mention a delicious afternoon tea for our fellas.

Our men have been working very hard for many years to provide toys, marimbas etc to disadvantaged children and especially asylum seekers.

At the moment they are building another marimba which will be delivered to a primary school in Caroline Springs which has a high proportion of disadvantaged and non-English speaking children, to aid the music program.

On 26 August, the Day Therapy staff joined our inspiring Parkinson's clients on the Walk in the Park for Parkinson's Disease in Melbourne.

How amazing was it not only to see some of our clients, but so many people affected by Parkinson's Disease walking the 4kms around our beautiful Melbourne parks.

It was an honour to support our clients and to be a part of such a special day.



At St Vincent's Care Services, we make you the priority — and we welcome your feedback. If you have compliments or suggestions about our services, or wish to raise a concern, speak to your Community Co-ordinator, or email Community Living:

svcs.community@svha.org.au

The Australian Government's Aged Care Complaints Commissioner provides a free service for anyone wishing to raise their concerns about the quality of care or services being delivered to people receiving aged care services at a government-funded facility.

www.agedcarecomplaints.gov.au | 1800 550 552



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