St Vincent's Care at Home

Support at Home Pricing

ST VINCENT'S CARE
Better and fairer care. Always.

Prices effective from 1 October 2026

Our prices are all-inclusive. They cover the cost of delivering your service, so there are no separate package or administration fees. All prices are per hour and include GST unless otherwise stated. The minimum visit length is 15 minutes.

When higher rates apply: weekday rates apply to visits that start and finish between 7am and 5:30pm, Monday to Friday. If a visit starts before 7am or finishes after 5:30pm, the higher weekday rate applies. Saturday, Sunday and public holiday rates apply all day.

Your actual contribution depends on the type of service and your Individual Contribution Rate set by Services Australia. Your Care Partner will talk you through your budget and the prices that apply to your services before they start.

Clinical Support Prices

These services cover specialised health care that helps you stay as well and independent as possible. That might mean managing a long-term condition, improving how you move, or supporting your memory and thinking skills.

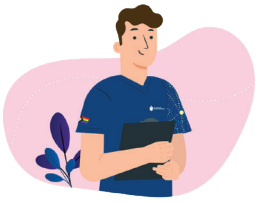
Clinical supports are fully funded by the government, so you won't pay a contribution towards these services.

Price per hour unless otherwise stated. Minimum visit duration 15 minutes.					
Service type and description	**Mon-Fri** 7am–5:30pm	**Mon-Fri** before 7am or after 5:30pm	**Saturday**	**Sunday**	**Public Holiday**
Nursing Care					
Registered Nurse, Enrolled Nurse	$210.00/hr	$236.00/hr	$275.00/hr	$341.00/hr	$397.00/hr
Nursing care consumables	Some consumables may be included in the cost of your service. Specialised nursing products specific to your needs are charged at actual cost.				
Allied Health and other therapeutic services					
Dietitian or nutritionist, exercise physiologist, occupational therapist, physiotherapist, podiatrist, psychologist, speech pathologist	$220.00/hr	$248.00/hr	$288.00/hr	$358.00/hr	$416.00/hr
Group Therapy Sessions	$40.00/visit	-	-	-	-
Nutrition					
Nutrition supports	Charged at actual cost.				
Care Management					
Care management	Eligible care management activity is accounted for against our pooled care management funding at $120 per hour. You do not pay a participant contribution for care management.				
Restorative care management					
Restorative care management	$150.00	-	-	-	-
Personal care					
• Help with self-care and daily living activities • Help with taking your own medication • Continence management	$120.00	$135.00	$157.00	$195.00	$227.00

About care management

Care management keeps your care safe, effective and aligned with your goals. Under Support at Home, 10% of your funding is set aside for care management and pooled across all our clients. This means we can provide more care management when you need it. If your care management needs stay above this level for a long time, we will talk with you about longer-term options.

Independence Support prices



These services help with everyday tasks so you can stay active, involved and in control of your own life. Whether it's getting out and about, taking care of things at home or joining in with your community, this support is about keeping your independence, your way.

What you may contribute: for independence services (like individual social support), your contribution will be between 5% and 50% of the cost, depending on your income and assets. Full pensioners pay 5%. For others it is means-tested, up to 50%.

Price per hour unless otherwise stated. Minimum visit duration 15 minutes.					
Service type and description	**Mon-Fri** 7am–5:30pm	**Mon-Fri** before 7am or after 5:30pm	**Saturday**	**Sunday**	**Public Holiday**
Social support and community engagement					
Group social support	$37.00/hr	-	-	-	-
• Individual social support • Accompanied activities • Cultural support • Digital education and support • Help to maintain personal affairs	$120.00/hr	$135.00/hr	$157.00/hr	$195.00/hr	$227.00/hr
Expenses to maintain personal affairs	Charged at actual cost.				
Therapeutic services for independent living					
Chiropractor, osteopath	$220.00	$248.00	$288.00	$358.00	$416.00
Remedial massage therapist	$199.00	$224.00	$260.00	$323.00	$376.00
Respite care					
Respite care	$120.00/hr	$135.00/hr	$157.00/hr	$195.00/hr	$227.00/hr
Transport					
Direct transport	Priced per trip. We'll confirm the price with you once we know the destination and distance.				

Everyday Living Support prices



These supports help keep your home safe, clean and comfortable. From housework to home maintenance, it's all about making daily life easier while helping you stay independent at home.

What you may contribute: everyday living services have the highest contributions, with self-funded retirees paying up to 80% of the cost. This reflects the government's approach of prioritising funding for health and independence services over general household tasks.

Price per hour unless otherwise stated. Minimum visit duration 15 minutes.					
Service type and description	**Mon-Fri** 7am–5:30pm	**Mon-Fri** before 7am or after 5:30pm	**Saturday**	**Sunday**	**Public Holiday**
Domestic assistance					
• General house cleaning • Laundry services • Shopping assistance	$120.00/hr	$135.00/hr	$157.00/hr	$195.00/hr	$227.00/hr
Home maintenance and repairs					
Gardening	$130.00/hr	$146.00/hr	$170.00/hr	$211.00/hr	$246.00/hr
Help with home maintenance and repairs	$124.00/hr	$140.00/hr	$162.00/hr	$202.00/hr	$235.00/hr
Meals					
Meal preparation	$120.00/hr	$135.00/hr	$157.00/hr	$195.00/hr	$227.00/hr

Prices current from 1 October 2026.

Other parts of our services to consider

Care Management Allocation (10% of your budget)

Care management covers the costs of dedicated care coordination and oversight that keeps your support running smoothly. It includes:

- Developing and reviewing your care plan, goals and individual care budget
- Monitoring changes in your needs, wellbeing and risks
- Coordinating care and services to support continuity of care
- Helping you and your supporters understand your care and service operations and make informed decisions
- Providing a point of contact for care-related questions and changes

Cost: 10% of your total quarterly care budget is allocated to care management. This ensures your care remains well-organised, compliant, and responsive to your needs.

Cancellation Policy for Services

If you need to cancel or change a scheduled service, please provide at least **24 hours' notice** by contacting St Vincent's on **1800 778 767**.

Cancellations made with less than 24 hours' notice, or where you are not available when staff arrive, may incur a **cancellation fee equal to the cost of the scheduled service.**

We understand that emergencies can happen. If the cancellation is due to an **unforeseeable event** such as hospitalisation or a medical emergency, please let us know as soon as possible. In these cases, the cancellation fee may be waived at our discretion.

This policy helps us manage staff scheduling, maintain service quality, and ensure fairness across all clients.

How Much You'll Contribute to Your Care

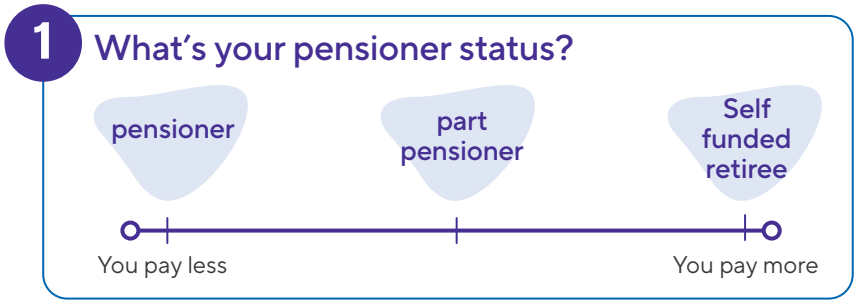
A **co-contribution** under *Support at Home i*s the amount you may be asked to pay toward your own care costs, based on your income. The government subsidises most aged care, but if you can afford to contribute, you'll pay a share.

Services Australia uses your income assessment to determine your co-contribution amount. You pay your assessed percentage of the agreed service price and the Australian Government pays the remaining eligible amount.

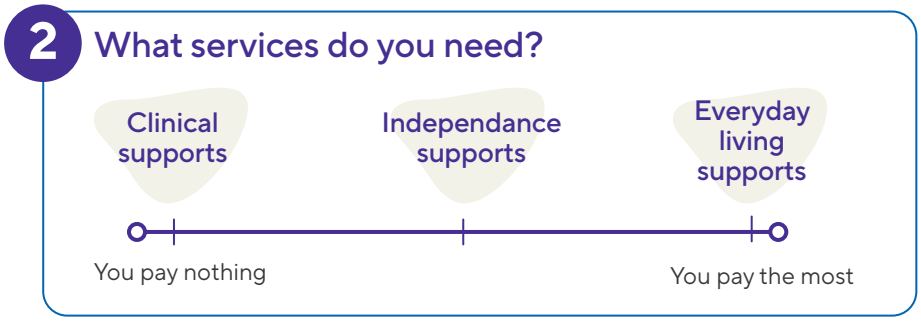
Your contribution to your services depends on two things:

1. Your age-pension status

2. The type of service you're receiving (and its category)



Don't know where you sit? Call Services Australia for an income and assets assessment

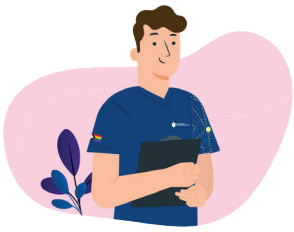




What are clinical supports?

Nursing Care
Physiotherapy
Diabetes Care
Podiatry
Social Worker
COPD Management
Speech Therapy
Occupational Therapy
Diet & Nutrition Support
Counselling
Personal Care

You pay 0% for these regardless of your income and assets



What are independent supports?

Respite Care
Social Support
Transport
Chiropracty

You pay 5%-50% of the cost of these depending on your income and assets



What are everyday living supports?

Domestic Assistance
Basic Cleaning
Gardening
Laundry Services
Home Maintenance and Repairs
Shopping Assistance
Meal Preparation

You pay 17.5%-80% of the cost of these depending on your income and assets

Your actual contribution is determined by Services Australia. Different contribution rates may apply to participants protected by the Support at Home No Worse Off Principle.

Assistive Technology & Home Modifications

Support at Home can provide separate funding for eligible assistive technology and home modifications (AT-HM) to help you remain safe and independent at home. This funding is separate from your ongoing quarterly Support at Home budget and is based on your assessed needs. This may include eligible equipment and products to support mobility, personal care and safety, as well as approved modifications to make your home safer and more accessible.

You may need to make a contribution towards the cost of some assistive technology and home modifications. Most eligible AT-HM items and associated services attract a participant contribution similar to Independence Supports. Prescription and eligible wraparound services are treated as Clinical Supports and do not attract a participant contribution.

We can help you understand your approved AT-HM funding, eligible items and any participant contribution that applies before you proceed.

Why choose St Vincent's for your care at home?

• Not for profit • 160+ years of caring heritage • Hospital supported care & expertise

Still Need a Hand?

The team at St Vincent's Care can walk you through the Support at Home process, explain prices in better detail and help you plan your services. A quick chat can save hours of frustration and give you confidence about your next steps.

Call 1800 778 767
svcs.info@svha.org.au

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