

Support at Home Price List



ST VINCENT'S CARE
Better and fairer care. Always.

1st November 2025

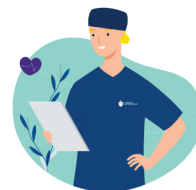
Can't see the service you need?

Get a personalised quote. Call **1800 778 767**

Clinical Support prices

These services cover specialised health care that helps you stay as well and independent as possible. That might mean managing a long-term condition, improving how you move, or supporting your memory and thinking skills.

Clinical care services are fully funded by the government, meaning participants will not have to pay out-of-pocket costs for these supports!



Price per hour unless otherwise stated. Minimum visit duration 15 minutes.

Service type and description	Mon-Fri Standard Business Hours	Mon-Fri Non-Standard Business Hours	Saturday	Sunday	Public Holiday
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Nursing Care

Registered Nurse, Enrolled Nurse	\$210.00/hr	\$236.00/hr	\$275.00/hr	\$341.00/hr	\$397.00/hr
Nursing care consumables	Some consumables may be included in the cost of your service. Specialised nursing products that are specific to your needs will be charged based on actual costs incurred.				

Allied Health and other therapeutic services

Dietitian or nutritionist, Exercise physiologist, Music therapist, Occupational therapist, Physiotherapist, Podiatrist, Psychologist, Speech pathologist	\$220.00/hr	\$248.00/hr	\$288.00/hr	\$358.00/hr	\$416.00/hr
Group Therapy Sessions	\$40.00/visit	-	-	-	-

Nutrition

Nutrition supports	Based on actual costs incurred.				
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Therapeutic services for independent living

Acupuncturist, Chiropractor, Diversional therapist	\$220.00/hr	\$248.00/hr	\$288.00/hr	\$358.00/hr	\$416.00/hr
Remedial masseuse	\$199.00/hr	\$224.00/hr	\$260.00/hr	\$323.00/hr	\$376.00/hr
Art therapist, Osteopath	\$220.00/hr	\$248.00/hr	\$288.00/hr	\$358.00/hr	\$416.00/hr

Care Management

Care Management	\$120.00/hr	-	-	-	-
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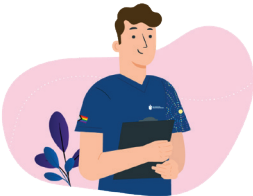
Restorative care management

Restorative care management	\$150.00/hr	-	-	-	-
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Independence Support prices

These services help you with everyday tasks so you can stay active, involved, and in control of your own life. Whether it’s getting out and about, taking care of things at home, or joining in with your community – this support is about keeping your independence, your way.

Your contribution for independence support (like personal care and mobility assistance) will be between 5% and 50% of the cost, depending on your income and means. For full pensioners, the contribution is a flat 5%, while for others it is means-tested, ranging up to 50%.



Price per hour unless otherwise stated. Minimum visit duration 15 minutes.					
Service type and description	Mon-Fri Standard Business Hours	Mon-Fri Non-Standard Business Hours	Saturday	Sunday	Public Holiday
Personal Care					
• Assistance with self-care and activities of daily living • Assistance with the self-administration of medication • Continence management	\$120.00/hr	\$135.00/hr	\$157.00/hr	\$195.00/hr	\$227.00/hr
Social support and community engagement					
Group social support	\$37.00/hr	-	-	-	-
• Individual social support • Accompanied activities • Cultural support • Digital education and support • Assistance to maintain personal affairs	\$120.00/hr	\$135.00/hr	\$157.00/hr	\$195.00/hr	\$227.00/hr
Expenses to maintain personal affairs	Expense (charged at cost)				
Respite care					
Respite care	\$120.00/hr	\$135.00/hr	\$157.00/hr	\$195.00/hr	\$227.00/hr
Transport					
Direct transport	We will set the price of the direct transport on a case by case basis as the charge is claimed on a “per trip” basis. We will need to know the destination and the kms planned before committing to a price i.e. individualised pricing on this item.				

Everyday Living Support prices

These supports help keep your home safe, clean, and comfortable — the kind of place you can feel proud of. From housework to home maintenance, it’s all about making daily life easier while helping you stay independent at home.

Everyday Living services require the highest participant contributions, with self-funded retirees paying up to 80% of the cost. This reflects the government’s approach to prioritising funding for health and independence-related services over general household tasks.



Price per hour unless otherwise stated. Minimum visit duration 15 minutes.					
Service type and description	Mon-Fri Standard Business Hours	Mon-Fri Non-Standard Business Hours	Saturday	Sunday	Public Holiday
Domestic assistance					
- General house cleaning - Laundry services - Shopping assistance	\$120.00/hr	\$135.00/hr	\$157.00/hr	\$195.00/hr	\$227.00/hr
Home maintenance and repairs					
Gardening	\$130.00/hr	\$146.00/hr	\$170.00/hr	\$211.00/hr	\$246.00/hr
Assistance with home maintenance and repairs	\$124.00/hr	\$140.00/hr	\$162.00/hr	\$202.00/hr	\$235.00/hr
Meals					
Meal preparation	\$120.00/hr	\$135.00/hr	\$157.00/hr	\$195.00/hr	\$227.00/hr

*Rates current as of 1st Nov 2025. Subject to change with 14 days’ notice.

Other parts of our services to consider

Care Management Fees (10% of your budget)

Care management covers the costs of dedicated care coordination and oversight that keeps your support running smoothly. It includes:

- Developing and reviewing your care plan
- Managing budgets and compliance records
- Scheduling services and care staff
- Providing a point of contact for any questions or urgent changes
- Monitoring service quality and safety

Cost: 10% of your total quarterly care budget is allocated to care management. This ensures your care remains well-organised, compliant, and responsive to your needs.

Cancellation Policy for Services

If you need to cancel or change a scheduled service, please provide at least **24 hours’ notice** by contacting St Vincent’s on **1800 778 767**.

Cancellations made with less than 24 hours’ notice, or where you are not available when staff arrive, may incur a **cancellation fee equal to the cost of the scheduled service**.

We understand that emergencies can happen. If the cancellation is due to an **unforeseeable event** such as hospitalisation or a medical emergency, please let us know as soon as possible. In these cases, the cancellation fee may be waived at our discretion.

This policy helps us manage staff scheduling, maintain service quality, and ensure fairness across all clients.

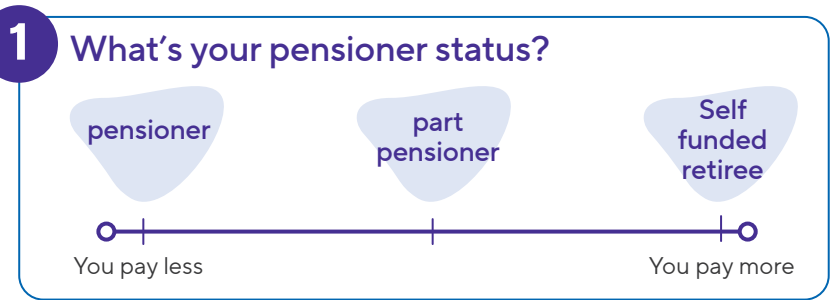
How Much You’ll Contribute to Your Care

A **co-contribution** under *Support at Home* is the amount you may be asked to pay toward your own care costs, based on your income. The government subsidises most aged care, but if you can afford to contribute, you’ll pay a share.

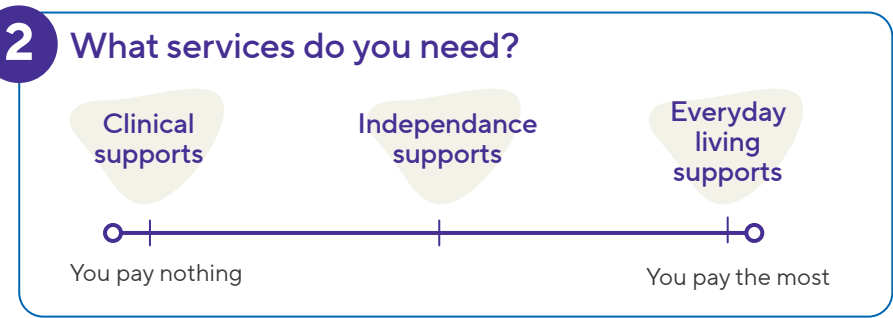
Services Australia uses your income assessment to determine your co-contribution amount, which is then deducted from your funding after services are delivered. Deduction and payment only based on actuals.

Your contribution to your services depends on two things:

1. **Your age-pension status**
2. **The type of service you’re receiving (and its category)**



*Don’t know where you sit?
Call Services Australia for an
income and assets assessment*

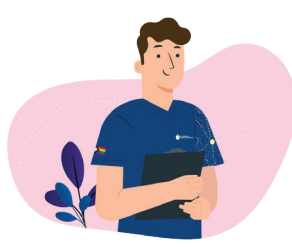




What are clinical supports?

Nursing Care
Physiotherapy
Diabetes Care
Podiatry
Social Worker
COPD Management
Speech Therapy
Occupational Therapy
Diet & Nutrition Support
Counselling
Care Management

You pay 0% for these regardless of your income and assets



What are independent supports?

Domestic Assistance
Basic Cleaning
Respite Care
Social Support
Transport
Home Modifications
Personal Care
Art Therapy
Chiropractic

You pay 5%-50% of the cost of these depending on your income and assets



What are everyday living supports?

Gardening
Laundry Services
Home Maintenance and Repairs
Additional Cleaning
Shopping Assistance
Meal Preparation

You pay 17.5%-80% of the cost of these depending on your income and assets

Why choose St Vincent's for your care at home?

- Not for profit
- 160+ years of caring heritage
- Hospital supported care & expertise

Still Need a Hand?

The team at St Vincent's Care can walk you through the Support at Home process, explain prices in better detail and help you plan your services. A quick chat can save hours of frustration and give you confidence about your next steps.

Call 1800 778 767
svcs.info@svha.org.au



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